



Lifelong career guidance centres in Croatia - CISOK -

National Life-long guidance policy seminar
in Finland

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National strategies / policies relevant for lifelong career guidance services

- ❑ National strategy for science, technology and education
- ❑ National strategy for life-long career guidance
- ❑ Youth guarantee implementation plan for Croatia
- ❑ Guidelines for ALMPM 2015-2017
- ❑ National Strategy on Equalization of possibilities for Persons with disabilities 2007-2015
- ❑ Agreement on data exchange between MoE, MoL, CES and CPS
- ❑ Act on Croatian qualification framework
- ❑ Recommendations for the enrolment policy and scholarship policies (better linking education and employment)



Lifelong career guidance centres



- ❑ A part of the Youth Guarantee Implementation Plan
- ❑ 2 levels of activities:
 - ❑ National: data exchange on NEETs
 - ❑ Regional/local – specific measures in HR YG
Implementation plan: Reform field for early intervention and activation
- ❑ Activities aimed at tackling the issue of NEETs
 - ❑ Identification
 - ❑ Outreach
 - ❑ Activation



Lifelong career guidance functions available for the users:



- ❑ **Purpose:** to increase the availability and quality of LLCG services to different target groups at local and regional levels

- ❑ **Decentralization – LLCG services autonomy**
From 2013 till today 11 CISOKs are established

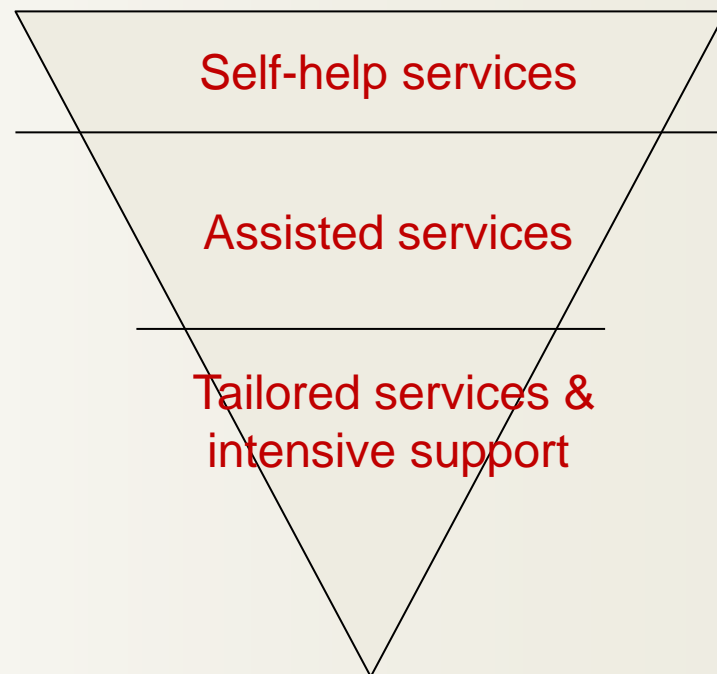
- ❑ **Partnership-based LLCG model**
 - ✓ Cooperation among relevant stakeholders
 - ✓ Public, private, NGOs (education, employment, social policies...)
 - ✓ Setting up the system of data exchange between education, employment and other relevant institutions



Lifelong career guidance services – major developments & improvements

- ❑ **Client-oriented approach**
- ❑ **Standardization of the services** (LLCG Quality Standards, 2nd version)
- ❑ **Accessibility /availability of services:**
 - WEB info, Portal e-Guidance... LMI,
 - Advice; group counselling
 - Individual case-managed services

Differentiated service delivery models





Key challenges:



- To identify specific local/regional needs /target groups
- To find out the required local/regional resources (premises, service delivery, financial, HRM etc.)
- To assure financial resources for setting up/managing CISOKs (national, regional/local, ESF)
- To raise public awareness on the importance of LLCG
- Performance management /difference of CISOK and other LLCG services
- Visibility of CISOK services



Main websites

- HZZ/CES, www.hzz.hr
- Burza rada/Job exchange, <http://burzarada.hzz.hr/>
- Statistika online / Statistics online, <http://statistika.hzz.hr/>
- LMI (Labor market information system), <http://trzisterada.hzz.hr/>
- CISOK web portal, <http://www.cisok.hr/>
- e-USmjeravanje, <http://e-usmjeravanje.hzz.hr/>



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Thank you for your attention!

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